

Transportation Options

Dial-A-Ride (Thousand Oaks)

Dial-A-Ride is a transportation service that offers curb-to-curb transit service to passengers 65 years of age or older, or for those who hold an Americans with Disabilities Act (ADA) card. Customers can use Dial-A-Ride to do errands, go shopping, or to get to medical appointments. To use DAR, riders must call in advance and specify pick-up or drop-off times and locations.

Thousand Oaks: 805-375-5467

Please call your city for eligibility requirements.

Simi Valley: 805-583-6464

Moorpark: 805-517-6257

Camarillo: 805-988-4228

Agoura Hills: 805-375-5467

Americans with Disabilities Act (ADA)

If you are under age 65 and in need of Dial-A-Ride services you can apply for an ADA card.

The purpose of ADA paratransit service (often referred to as a Dial-A-Ride service) is to provide equal transportation for persons unable to use regular fixed-route bus service due to a disability or other condition.

Curb-to-curb or door-to-door service (depending upon the community) is also available for persons unable to use the fixed-route service who have been certified under the ADA.

Submit an application online: <https://www.goventura.org/getting-around/ada-certification/>

Once you have submitted your application to the ADA Certification Coordinator, you may be contacted for an in-person interview. This interview will take place in Camarillo,

Simi Valley, Thousand Oaks, or Ventura/Oxnard, depending upon your home location. Free transportation will be provided upon request to/from the interview site.

During the interview you will have the opportunity to learn more about ADA services in your area and will be asked to answer some questions about your disability or condition.

Questions? Call 888-667-7001 or submit your questions via email to triciaa@mmpcal.org.

Ventura County Area Agency on Aging (VCAAA) Medi-Rides 805-477-7300

The VCAAA ElderHelp Transportation program can provide transportation tickets to seniors (60+) and people with disabilities FREE OF COST. The program provides Dial-A-Ride Tickets and/or Fixed Route Bus Tickets for non-emergency medical appointments, shopping, visiting family, etc. Limited, twice a month transportation to medical appointments for low income and frail seniors, and/or disabled adults unable to use the bus (for example clients requiring gurney transportation) are also available.

Call to apply at 805-477-7300 or apply online at <https://www.vcaaa.org/our-services/transportation/>

GoGoGrandparent

For seniors who can pay for Uber and Lyft rides as well as DoorDash and Instacart food delivery, but who cannot manage using the app on their smart phones, this service does it for you for a fee.

Order rides for seniors, groceries, prescription medications, meals, home chores and more with a simple phone call to 1 (855) 464-6872.

How do I register?

Register at gogograndparent.com or by calling 1 (855) 464-6872 and Press 2 to speak to one of our operators who would be happy to assist you with registering.